

# Designing Flat Mail — Contents

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# 1— Overview

## Background

Since the early 1980s, the methods for sorting and distributing the nation's mail have changed fundamentally. To meet a drastic increase in volume and to use modern technology in the service of efficiency, the Postal Service has gone from mostly manual and mechanized processing to automation processing that requires no piece-by-piece handling. With the cost of processing mail steadily rising, automation was the logical choice to improve productivity and reduce expenses.

The first stage of moving to automation concentrated on letter-size mail and called for the Postal Service to apply barcodes to this mail. Optical character readers (OCRs) or remote barcoding systems (RBCSs) would put barcodes on mailpieces not already barcoded by customers.

The Postal Service later expanded its plans for automation to non-carrier route presort flats. However, investment in OCR equipment to apply barcodes to flats turned out to be cost-prohibitive. Therefore, the Postal Service decided to rely solely on customers to barcode their flats.

Fortunately, current mail production methods make it practical for you—the customer—to apply POSTNET barcodes while printing the address onto your flat or label. At the post office, high-speed flat sorting machines (FSMs) equipped with barcode readers then can sort this barcoded mail automatically.

When you prepare your non-carrier presort route flats to meet specific requirements, you can be eligible for automation rates. To meet these requirements, your mail must be *machinable* and contain a *readable* ZIP+4 barcode.

*Machinable* means that your flats are the right size and made of the correct material for fast transport through the system. *Readable* means that the mail has an accurate, customer-applied ZIP+4 barcode that can be read by the barcode reader on a flat sorting machine.

*By preparing your non-carrier route presort flats to meet specific requirements, you may be eligible to receive an automation-related discount.*

## Benefiting From Automation

Designing your flats for barcode reader processing enables the mail to be sorted by faster and more efficient processing methods. The chances are that your mail will reach its destination sooner.

By prebarcoding your flats, you may be eligible to receive an automation-related discount. The flat mail barcoding requirements are similar to those of letter mail barcoding. The major difference is that flat mail requires 9-digit ZIP+4 barcodes, whereas letter mail requires 11-digit delivery point barcodes. The additional two digits for letters allow the Postal Service to sort letter mail into carrier sequence. This significantly reduces the time used by carriers to sort letter mail before delivery.

The barcoding strategy for flats, however, is to sort non-carrier route presort flats to the carrier or route level using ZIP+4 POSTNET barcode information. Therefore, to be eligible for a flats barcoded postage rate, a 9-digit (ZIP+4) barcode is required. However, you may use the delivery point barcode on your flats if that is more convenient.

In this publication, you will learn how to make your flats physically compatible with flat sorting equipment; to meet standardized addressing criteria; and to use POSTNET barcoding so that you can qualify for a postage discount.

*All requirements for barcoding flats are in the Domestic Mail Manual (DMM). If you want to benefit from the ZIP+4 Barcoded rate, the DMM fully explains the requirements.*

All requirements for barcoding flats are in *Domestic Mail Manual* (DMM) C820. If you want to take advantage of the flat-size ZIP+4 Barcoded rate, the DMM explains all the requirements.

Aside from the steps that you must take if you want to qualify for a discount, everything in this publication is a voluntary guideline. But it is in your best interests to prebarcode your flats and ensure that the mail is machinable.

If your flats are not prebarcoded or physically compatible with Postal Service flat sorting machines, your mail must be sorted by slower and more expensive methods. Conversely, if you meet the requirements for automated handling of your flats, you not only help the Postal Service get your mail to the right address faster, you also help hold down operating expenses. That in turn means that rates remain stable longer, and future rate increases are likely to be smaller and less frequent.

So, prebarcode your flats...and you will receive the best service available!

## Other Publications

You can obtain these publications on postal automation from your postal business center (see Appendix G for telephone numbers):

- Publication 25, *Designing Letter Mail*. This publication contains guidelines on preparing letter-size mail for improved service and postage savings.
- Publication 28, *Postal Addressing Standards*. This publication contains comprehensive guidelines for all styles of addressing.
- Publication 221, *Addressing for Success*. This publication contains guidelines on preparing daily office mail for automated processing.
- Publication 353, *Designing Reply Mail*. This publication contains step-by-step illustrations for preparing business reply mail and courtesy reply mail.

*Mailpiece design analysts, account representatives, and postal business center personnel can help you implement the guidelines in this publication.*

## Mailing Regulations

You can order copies of the two manuals containing regulations for domestic and international mail—the *Domestic Mail Manual* and the *International Mail Manual*—from the U.S. Government Printing Office by writing to the following address for subscription prices:

NEW ORDERS  
 SUPERINTENDENT OF DOCUMENTS  
 US GOVERNMENT PRINTING OFFICE  
 PO BOX 371954  
 PITTSBURGH PA 15250-7954  
 Telephone: 202-783-3238

You can also order electronic versions of these two manuals from the following vendors licensed by the Postal Service:

GLOBAL VILLAGE PUBLISHING INC  
 1101 KING ST STE 190  
 ALEXANDRIA VA 22314-2944  
 Telephone: 1-800-394-4874

WINDOW BOOK INC  
 300 FRANKLIN ST  
 CAMBRIDGE MA 02139-3708  
 Telephone: 1-800-370-2410

## Assistance

Besides this publication and the DMM, other help is available if you decide to make your flats eligible for a ZIP+4 Barcoded rate. Postal Service mailpiece design analysts, account representatives, and postal business center personnel can help you implement the guidelines in this publication.

Account representatives and postal business center personnel can answer your questions about discounts for flat-size ZIP+4 Barcoded rates. Use the telephone numbers in Appendix G to obtain more information or help.

## 2 — Understanding Flat Sorting Machines and Barcode Readers

*Because most of the guidelines in this publication are based on operational characteristics of Postal Service flat sorting machines equipped with barcode readers, knowing how this equipment works can help explain the guidelines.*

### **Flat Sorting Machines**

Flat sorting machines (FSMs) require human intervention in varying degrees. Operators read the address on the flats, key the ZIP Code information into the machine's computer using a data-entry keypad, and insert the flat into the machine's induction station. Once the flat is in the induction station, the computer assigns the flat to the appropriate destination bin.

To automate this process, all Postal Service FSMs were equipped with barcode readers to enhance the speed, accuracy, and efficiency of processing. The barcode readers ignore all alphanumeric printing and read only POSTNET barcodes.

The wide-area scanners can read barcodes printed virtually anywhere on the address side of the flat, eliminating the need for an operator to read and key address information. The only human intervention needed is the manual insertion of the flat into the machine's induction station.

This innovation has made it possible for business mailers to participate in postal prebarcoding programs and receive automation-related discounts. Customer prebarcoding of non-carrier route presort flats is the *only* automation-related discount for flats.

Additionally, the Postal Service is actively developing an automatic induction unit for flat sorting machines. This feature makes processing barcoded flats even more efficient by eliminating the need for personnel to insert the flat into the machine's induction station.

To be sorted on a flat sorting machine, a flat must meet certain acceptable ranges and characteristics for size, shape, contents, and packaging (see Chapter 3). The need for machinable mail is important because flats are moved at high speeds through a series of metal joints, belts, and rollers. Flats considered nonmachinable cannot be processed by a flat sorting machine. They must be manually distributed, which is both labor-intensive and costly.

*A list of vendors that offer hardware and software for POSTNET barcoding is available from your Postal Service account representative or postal business center. The barcoding equipment and software offered by these vendors are certified by the Postal Service.*

The FSM 1000 is a new flat sorting machine that handles a wider range of flats than the FSM 881—today's current flat sorting machine. Because productivity of the FSM 1000 is lower than that for the FSM 881, benefits of using the FSM 1000 are limited to flats processed manually. The FSM 1000 will be used to sort some of the flats that cannot be sorted on the FSM 881. The FSM 1000 will complement rather than replace the FSM 881.

### **High-Speed Flats Feeder**

The high-speed flats feeder (HSFF), designed to induct machinable flats into the FSM 881, can handle up to 10,000 flats an hour. The HSFF program is currently in the prototype design phase. Deployment of the HSFF depends on the success of the prototype and on the growth in volume of barcoded flat mail.

### **Barcode Readers**

In addition to the need for machinable flats, successful barcode processing requires an accurate, readable barcode, which can be printed almost anywhere on the address side of the mailpiece (see pages 18 through 24). Barcoding equipment and software, which apply the postal barcode as part of the delivery address, are available from many companies at prices that are quickly offset by postage savings.

A list of vendors that offer hardware and software for POSTNET barcoding is available from your Postal Service account representative or postal business center. The barcoding equipment and software offered by these vendors are certified by the Postal Service to produce POSTNET barcodes that satisfy the technical specifications in Chapter 5.

## 3—Meeting Machinability Standards

*Throughout this publication (unless otherwise noted), all instructions and specifications refer to flats. Flats must meet the general and specific standards for mailability and respective class of mail. The length and height of an automation-compatible flat is not determined by the orientation of the address (see DMM C820).*

### Mailpiece Dimensions

Flat-size mail is a challenge to process on flat sorting machines. The mail must move quickly over a series of metal joints and between belts and rollers that take it past the barcode reader to its appropriate bin. Machinability is important because flat sorting equipment cannot process all sizes and types of flats.

Preparation methods for mailing vary. Some flats are mailed open; others are folded, enveloped, or enclosed in sleeves or polywrap material. Flat-size mail must fall between the minimum and maximum sizes shown in Table 1 to prevent jamming during transport.

Table 1

#### Flat Mail Machinability Dimensions

Dimensions	Minimum	Maximum
Height	6"	12"
Length		
6" to 7-1/2" high	5"	15"
Over 7-1/2" high	6"	15"
Thickness	0.009"	0.750"
Weight		
First-Class	None	11 oz.
Second-Class	None	16 oz.
Third-Class	None	Under 16 oz.

<sup>1</sup> For flat-size pieces prepared as single sheets or in envelopes, full-length wrappers, or sleeves, the length is the longest dimension. The height is the dimension perpendicular to the length.

For flat-size pieces with a bound or folded edge, the height is the dimension parallel to the bound or folded edge. The length is the dimension perpendicular to the height. If the piece is folded more than once, or bound and then folded, the height is based on the final fold.

### Nonstandard-Size Surcharge

Although First-Class flats have no minimum weight requirements, any flat-size piece weighing less than 1 ounce is subject to a postage surcharge if any of the following apply:

- Its length exceeds 11-1/2 inches.
- Its height exceeds 6-1/8 inches.
- Its thickness exceeds 1/4 inch.
- Its length divided by its height is less than 1.3 or more than 2.5.

The nonstandard-size surcharge does not apply to pieces weighing more than 1 ounce or to pieces mailed at the second- or third-class ZIP+4 Barcoded rates for flats.

### Incompatible Materials and Sealing Methods

Although the Postal Service continues to look for ways to modify flat sorting equipment to process more sizes and shapes, some flats that meet the appropriate size requirements are still nonmachinable.

Certain materials are also incompatible with Postal Service equipment because they cannot be successfully processed at high speeds. These materials include polywrap, shrinkwrap, and other plastic-like coverings.

Clasps, staples, string, buttons, and similar protrusions should not be used to close flats because they can jam equipment and damage the mail during processing. For the same reason, edges should not be notched, scalloped, or curved.

### Window Envelopes and Inserts

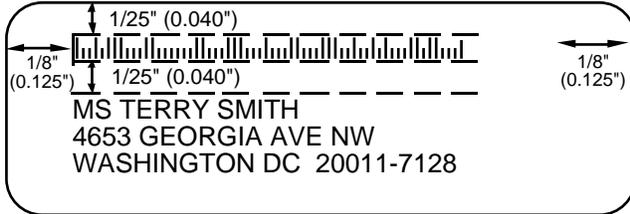
For barcode processing, window envelopes and inserts must be designed so that the entire address and postal barcode appear in the window area, allowing for shifting of the insert.

POSTNET barcodes preprinted on inserts must maintain a minimum clearance area of 1/8 inch (0.125 inch) from the left and right edges of the window opening (or other text or graphics) when the insert moves in those directions.

*Materials that include polywrap, shrinkwrap, or other plastic-like coverings are incompatible with Postal Service flat sorting machines.*

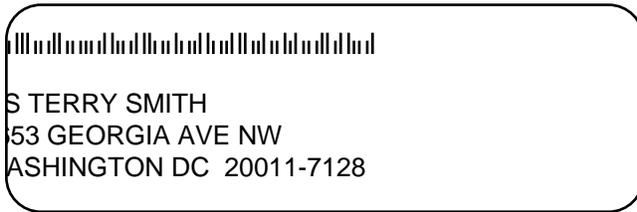
When the barcode is printed as the top or bottom line of the address block, a minimum clearance of 1/25 inch (0.040 inch) must be maintained between the POSTNET barcode and the window edge, above or below, allowing for full movement of the insert. This 1/25-inch (0.040-inch) minimum clearance is also required between the top and bottom of the barcode and any other printing.

*Barcode/Window Clearance*



(Not Drawn to Scale)

*Excessive Insert Shift*



(Not Drawn to Scale)

*The entire address and barcode must appear in the window and during full movement of the insert.*

Either open or covered windows may be used for addresses and address block barcodes. The material for covered windows should be clear or transparent (low-gloss materials are best) and securely attached on all edges. Cellophane and polystyrene are popular window-covering materials.

All window coverings must be free of wrinkles, streaks, fogging, colors, and other conditions that can obscure the barcode during processing. All barcode information, as read through the window, should satisfy minimum reflectance guidelines.

A minimum print reflectance difference (PRD) of 30% is needed to read POSTNET barcodes on a flat sorting machine barcode reader. This requirement is generally satisfied by black or dark ink on a white or pastel background.

### Labels and Stickers

Address labels and certain types of stickers placed on the outside of the flat should be applied using methods and materials that prevent these labels from being damaged or removed during high-speed processing.

Permanent labels and stickers (not designed to be removed and reused) should be applied with Dextrin-based (recyclable) adhesives.

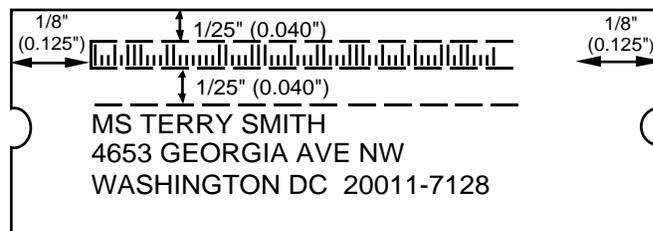
Pressure-sensitive peel-off labels and stickers intended to be permanent should have a minimum peel adhesion value of 8 ounces per inch. (Peel adhesion value is determined by the force required to remove, at a 90-degree angle, the label or sticker from a stainless steel surface.) Manufacturers and suppliers of pressure-sensitive labels and stickers can provide the peel adhesion values of their products.

Labels and stickers to be removed from a backing or liner and reused (such as “sandwich labels”) should meet these guidelines:

- The adhesive on the backing or liner, which is permanently attached to the mailpiece, must have a minimum peel adhesion value of 8 ounces per inch when applied to a stainless steel surface.
- The adhesive on the removable label must have a minimum peel adhesion value of 2 ounces per inch when applied to the face of the backing or liner.
- The adhesive on the removable label must have a minimum peel adhesion value of 8 ounces per inch when *reapplied* to a stainless steel surface.

*Refer any questions about mailpiece dimensions, materials, construction, or contents to your Postal Service mailpiece design analyst, account representative, or postal business center.*

*Address Label*



(Not Drawn to Scale)

The required minimum clearances for the POSTNET barcode, when applied to address labels, are the same as those for window envelopes as follows:

- 1/8 inch (0.125 inch) between the barcode and the left and right edges of the label.
- 1/25 inch (0.040 inch) between the top and bottom of the barcode and label edges or other printing.

### Flexibility and Rigidity

In addition to size, shape, and material used to create the flat, flexibility and rigidity are important. For example, stiffness also determines whether a flat is machinable. If a flat is too stiff, it will not go around turns in the flat sorting machine; if too flimsy, the flat might catch in the metal joints of the machine.

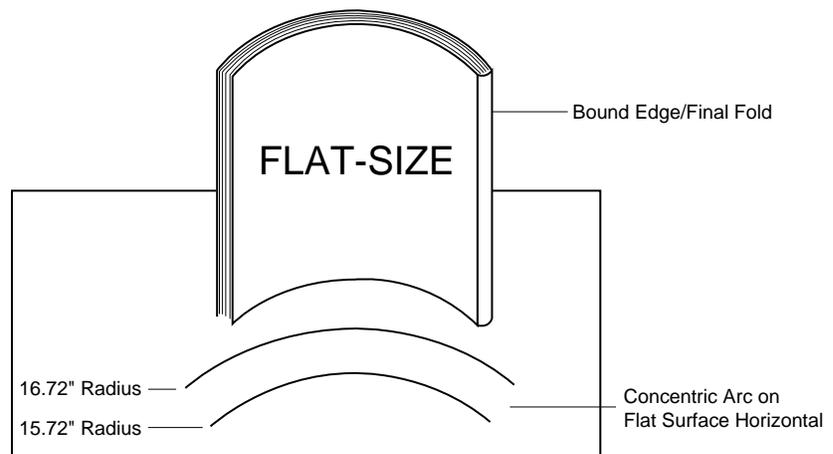
Pens, pencils, keys, large coins, and rigid items are not recommended for inclusion because they can damage the mailpiece and the processing equipment. Items such as credit cards, which are attached to the contents of the mail, are usually acceptable.

For machinability, contents should be uniformly and securely enclosed to avoid shifting. Shifting can jam the flat sorting machine because of erratic movement as the flat passes through the machine to its designated bin.

Flats containing rigid cardboard-type materials must fit between the two curved lines on the Flat Mail Machinability Tester without touching either of the two lines (see illustration on page 12). The pieces must fit between the two concentric arcs—one arc having a radius of 16.72 inches, the other arc having a radius of 15.72 inches (see top illustration on page 13). These concentric arcs represent the turns of the Postal Service flat sorting machines through which the mailpiece must be transported.

*Flats containing rigid cardboard-type materials are considered machinable if they fit between the curved lines shown on the Flat Mail Machinability Tester and do not touch either of the two lines.*

*Turning Ability, Flexible Flat*



**Flat Mail Machinability Tester**

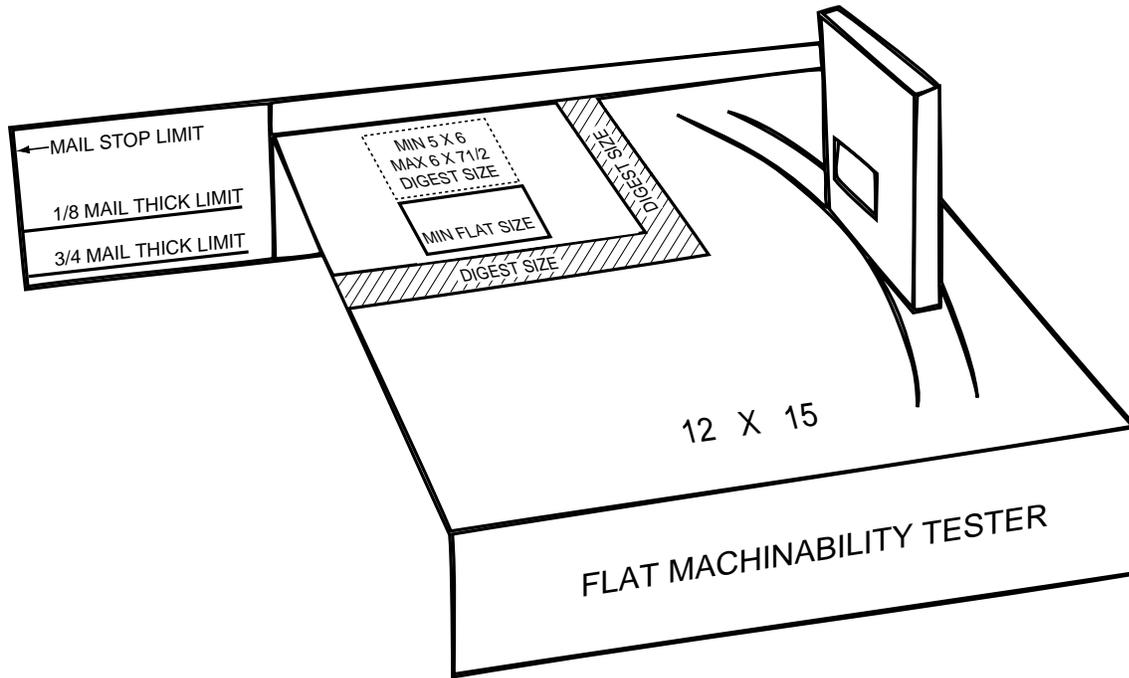
The Postal Service developed the Flat Mail Machinability Tester to determine whether flats meet the machinability requirements to qualify for ZIP+4 Barcoded rates.

You can have your flats tested on this device by contacting your local Postal Service mailpiece design analyst or account representative.

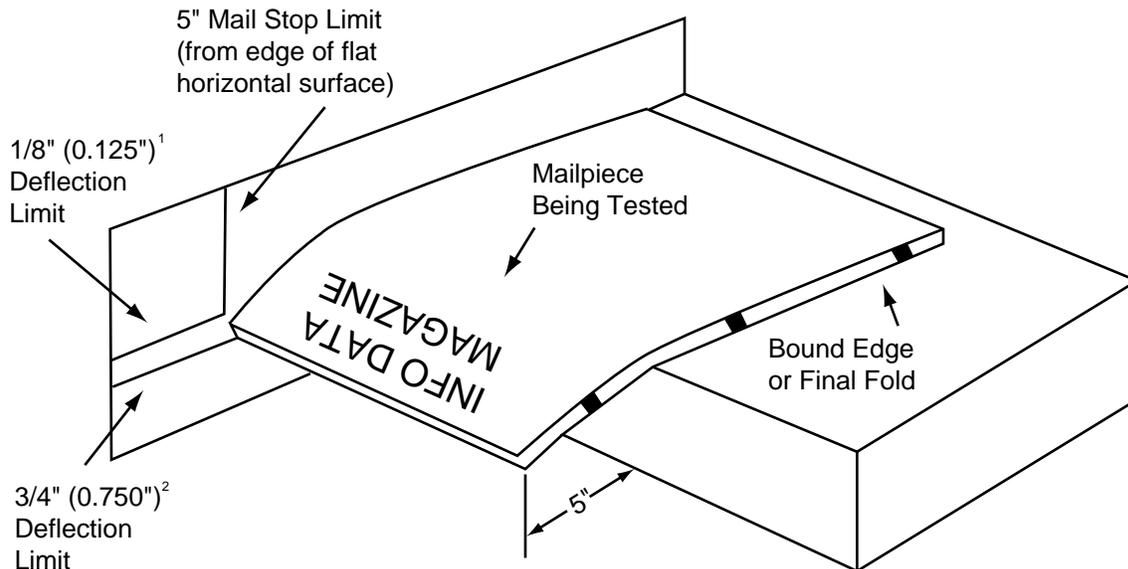
You can also order a Tester from the Postal Service by providing one shipping label (peel-and-stick or gummed-back label) for each device and including customer name/organization and mailing address with POSTNET barcode. Send your request and label to this address:

FLAT MAIL MACHINABILITY TESTER  
 TOPEKA MATERIAL DISTRIBUTION CENTER  
 US POSTAL SERVICE  
 500 SW MONTARA PKY  
 TOPEKA KS 66624-2602

Turning Ability, Rigid Flat



Deflection of Flat-Size Mail



<sup>1</sup>1/8" (0.125") limit is the maximum deflection allowed for flat-size mailpieces 1/8" (0.125") thick or less.

<sup>2</sup>3/4" (0.750") limit is the maximum deflection allowed for flat-size mailpieces between 1/8" (0.125") and 3/4" (0.750") thick.

## 4—Addressing for Automation

*Although a standardized address is not required in a ZIP+4 Barcoded rate mailing of flats, mailers should use complete and standardized addresses on all mailpieces.*

### Standardized Address

A standardized address contains all delivery address elements as matched against the Postal Service ZIP+4 file and contains the correct city name, state, and ZIP+4 code. Standardized addresses enhance mail processing and delivery, reduce undeliverable-as-addressed mail, and lower costs through improved efficiency.

*Complete and standardized addresses should be used on all mail to enhance processing and delivery.*

### Address Format

#### Recommendations

Addresses should be complete and include secondary address designators such as directionals (e.g., NE, SW) and apartment, suite, or room numbers.

The recommended address format is shown below and described in the following paragraphs. Each line of the address is discussed, starting from bottom to top.

(OPTIONAL) Nonaddress Data	—————>	FEL 01225-66 H
(OPTIONAL) Information/Attention	—————>	HARRY FELDMAN PRES
Name of Recipient	—————>	FELDMAN INSURANCE AGENCY
Delivery Address	—————>	236 SUNSET AVE RM 101
Post Office, State, ZIP	—————>	LOS ANGELES CA 90012-0001

#### Post Office, State, and ZIP Code Line

For domestic mail, the post office (city), state, and ZIP Code or ZIP+4 code should appear, in that order, as the bottom line of the address. If all three elements cannot fit on one line, the ZIP Code or ZIP+4 code may be placed on the line immediately below the post office and state, aligned with the left edge of the address block. The standard two-letter state abbreviation (see Appendix D) should be used.

#### Delivery Address Line

The line immediately above the bottom line is the delivery address line. The street address, post office box number, rural route number and box number, or highway contract route number and box number should appear on this line.

*Be sure to include apartment, suite, or room number immediately after the street address to ensure delivery.*

Mail addressed to the occupants of multiunit buildings should include the apartment, suite, or room number (or other unit designation) immediately after the street address. If necessary to reduce the length of the delivery address line, the apartment number or other designator should be placed on the line immediately above the delivery address line. When use of a building name is necessary, it should also be placed on the line immediately above.

When addressing mail to a rural route, highway contract route, or post office box, print the information as shown in the following examples.

Rural Route:	RR 3 BOX 10
Highway Contract Route:	HC 2 BOX 10
Post Office Box:	PO BOX 184

### Dual Addressing

Dual delivery addresses, such as a street address and a post office box, are not recommended. If dual addressing is used, one delivery designation should be placed on the delivery address line and the other on the line immediately above. The two designations must never be placed together on one line. *The mail will be delivered to the address on the delivery address line.* The ZIP Code, ZIP+4 code, or delivery point code should always reflect the address shown on the delivery address line.

*The ZIP Code, ZIP+4 code, or delivery point code should always reflect the address shown on the delivery address line.*

	GRAND PRODUCTS INC
	100 MAJOR ST
Mail delivered here →	PO BOX 200
	NEW YORK NY 10001-0200

### Name of Recipient Line

The name of the intended recipient (business or individual) should appear on the line above the delivery address line. This should be the third, fourth, or fifth line from the bottom, depending on overflow from the delivery address line because of dual addressing or other extra wording.

### Information/Attention Line

The line above the name of recipient line is optional for additional address information. This line can be used to direct mail to a specific person or provide other information that facilitates delivery within a company.

### Nonaddress Data Line

Any nonaddress data (such as account numbers, subscription codes, presort codes, advertising) should appear on the line above the name of recipient line or the information/attention line, whichever is higher.

**Military Addresses**

A new format for Army and Air Force post office (APO) and fleet post office (FPO) addresses was introduced in December 1991. APO or FPO is the equivalent of a city name. AE, AP, and AA are the equivalents of state abbreviations. AE (ZIP Codes 090–098) designates Armed Forces in Europe, the Middle East, and Africa. AP (ZIP Codes 962–966) designates Armed Forces in the Pacific. AA (ZIP Code 340) designates Armed Forces in Central America and South America.

MAJOR JOHN THOMAS  
7024 AIRPS  
PSC 3 BOX 2051  
APO AE 09021-2072

PC1 DAVID JONES  
X-1 DIV/ADMIN  
USS KITTY HAWK (CVA-61)  
FPO AP 96634-2770

PFC SUSAN SMITH  
COMPANY A 122 SIG BN  
UNIT 20511 BOX 4290  
APO AA 34049-2342

**Foreign Addresses**

Mail addressed to foreign countries must include the country name written in English in capital letters (no abbreviations) as the only information on the bottom line.

MR THOMAS CLARK  
117 RUSSELL DRIVE  
LONDON W1P 7HQ  
ENGLAND

*Exception:* Mail addressed to Canada may use either of the following formats when the postal delivery zone is included in the address.

MRS HELEN K SAUNDERS  
1010 CLEAR STREET  
OTTAWA ONTARIO K1A 0B1  
CANADA

MRS HELEN K SAUNDERS  
1010 CLEAR STREET  
OTTAWA ONTARIO CANADA  
K1A 0B1

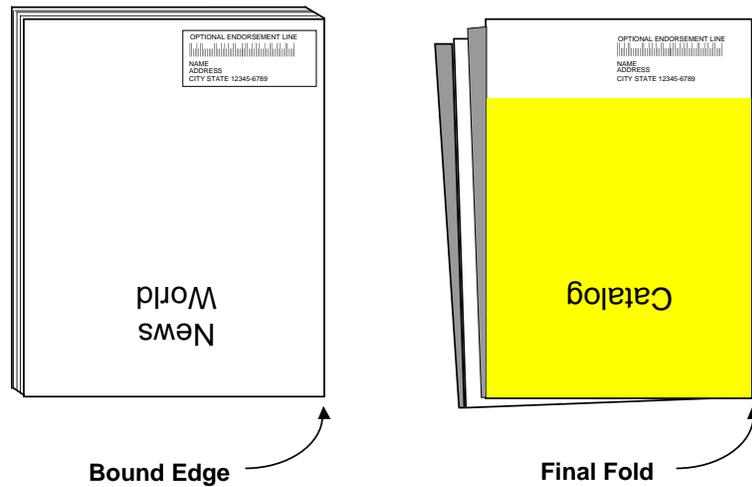
Additional information on mailing to foreign countries is in the *International Mail Manual (IMM)*. Contact your local post office for assistance.

### Address Block Location

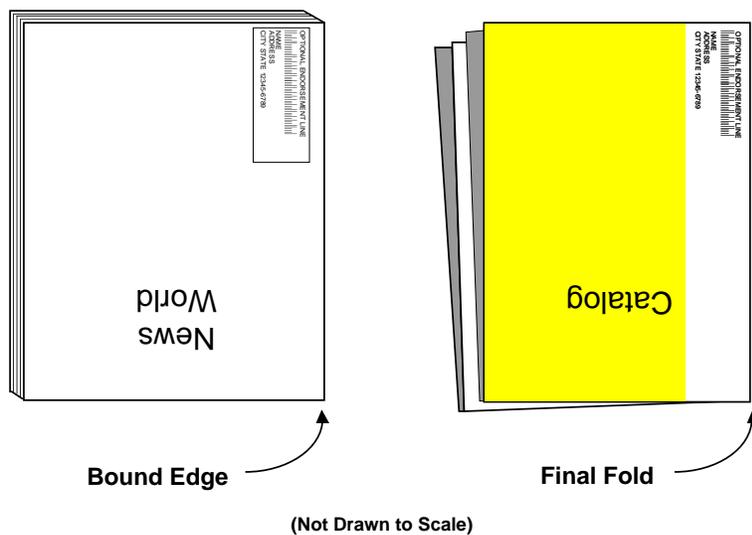
#### Flats With Bound Edges or Final Folds

The address or address label on magazines, catalogs, and similar publications should be located so that when holding the publication with the bound or folded edge to the right, the address appears in the upper right-hand corner, perpendicular to the bound or folded edge as shown in Example A.

*Example A*  
Address Perpendicular  
to Bound Edge or Final Fold



*Example B*  
Address Parallel  
to Bound Edge or Final Fold

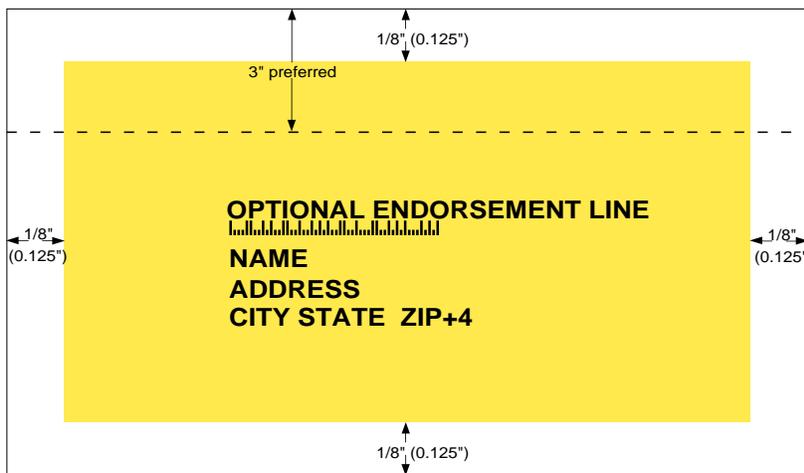


An acceptable but less desirable address location is one parallel to the bound or folded edge as shown in Example B. In either case, the address may be placed on the front or back cover of the publication.

**Enveloped Flats**

On flats other than magazines, catalogs, and other bound-edge flats (such as First-Class and third-class enveloped flats), the front center of the mailpiece at least 1/8 inch (0.125 inch) below the top (3 inches preferred) is designated as the address block location (see Example C). This is similar to the address block location on letters. It does not matter whether the flat is oriented in the “portrait” or “landscape” mode.

*Example C  
Address Block*



(Not Drawn to Scale)

*For enveloped flats, the front center of the mailpiece is designated as the address block location.*

## 5—Using POSTNET Barcodes

Postal customers may print POSTNET barcodes directly onto flats or labels attached to flats. In addition to service improvement, customer prebarcoding offers reduced mailing costs through lower postage rates.

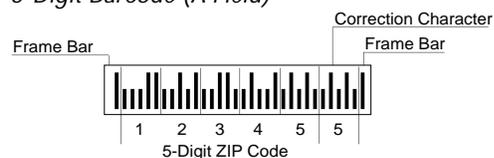
### Background

The POSTNET (POSTal Numeric Encoding Technique) barcode was originally developed by the Postal Service to encode ZIP Code information on letter mail for rapid and reliable sorting by inexpensive barcode readers. In 1990, the Postal Service announced that the POSTNET barcode would also be used for flats. The POSTNET barcode can represent a 5-digit ZIP Code (32 bars), a 9-digit ZIP+4 code (52 bars), or an 11-digit delivery point code (62 bars).

### POSTNET Format

Whether it represents 5-, 9-, or 11-digit ZIP Code information, the POSTNET barcode should always be printed in a format that begins and ends with a frame bar (full or tall bar). To ensure POSTNET accuracy during processing, a correction character (five bars) must also be included immediately before the rightmost frame bar. The correction character is the number that, when added to the sum of other digits in the barcode, results in a total that is a multiple of 10. For example, the sum of 12345-6789 is 45. A correction character of 5 results in the sum of the 10 digits being a multiple of 10 (see ZIP+4 code example below).

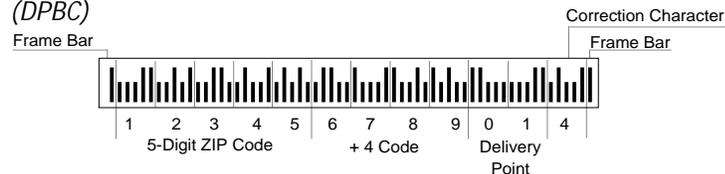
#### 5-Digit Barcode (A Field)



#### ZIP+4 Barcode (C Field)



#### Delivery Point Barcode (C Prime Field) (DPBC)



(Not Drawn to Scale)

Besides service improvement, customer barcoding offers reduced mailing costs through lower postage rates.

### Code Elements

The basic elements of the POSTNET barcode are binary digits, represented as full bars and half bars (or tall and short bars). Full bars represent “1s” and half bars represent “0s.” The geometry of the bars and their proper location are covered in the following sections and illustrations.

### Code Characters

Each code character is made up of five bars that represent a single numeric digit. Specific combinations of two full bars and three half bars represent the digits 0 through 9. Only the 10 combinations shown below are valid code characters. Note that they represent all possible combinations of two full bars and three half bars. This feature is central to the error-recovery of POSTNET because a combination of five bars containing other than two full and three half bars will be interpreted as an error by the system.

### Bar Position Weights

Except for zero, the numeric value of each valid combination of five bars can be determined by adding the “weights” of the two positions occupied by the full bars (“1s”). From left to right, the bar positions are weighted 7, 4, 2, 1, and 0. For example, the combination 01010 contains a full bar in the second (weight 4) and fourth (weight 1) positions. Adding 4 and 1 yields 5, which is the assigned value of this combination. The only exception is the combination 11000, which has a total weight of 11 but is assigned a value of zero.

*From left to right, the bar positions are weighted 7, 4, 2, 1, and 0.*

Numeric Value	Bar Position Weights	
	Binary	Barcode
	74210	74210
1	00011	
2	00101	
3	00110	
4	01001	
5	01010	
6	01100	
7	10001	
8	10010	
9	10100	
0	11000	

### Bar Spacing (Pitch)

Measured over any 1/2 inch (0.500 inch), the horizontal spacing of the bars must be  $22 \pm 2$  bars per inch and the pitch (a bar and a space) must average at least 0.0416 inch but no more than 0.050 inch. The clear vertical space between bars must not be less than 0.012 inch or more than 0.040 inch. Absolute barcode length should never be less than the minimum nor greater than the maximum defined below for a 5-digit ZIP Code, 9-digit ZIP+4 code, or 11-digit delivery point code.

### Barcode Dimensions

#### Five-Digit ZIP Code (32 Bars—A Field)

The distance from the leading edge of the 1st (leftmost) bar to the leading edge of the 32nd (rightmost) bar should be at least 1.245 inches. The distance from the leading edge of the 1st bar to the trailing edge of the 32nd bar should not exceed 1.625 inches.

#### Nine-Digit ZIP+4 Code (52 Bars—C Field)

The distance from the leading edge of the 1st (leftmost) bar to the leading edge of the 52nd (rightmost) bar should be at least 2.075 inches. The distance from the leading edge of the 1st bar to the trailing edge of the 52nd bar should not exceed 2.625 inches.

#### Eleven-Digit Delivery Point Code (62 Bars—C Prime Field)

The distance from the leading edge of the 1st (leftmost) bar to the leading edge of the 62nd (rightmost) bar should be at least 2.495 inches. The distance from the leading edge of the 1st bar to the trailing edge of the 62nd bar should not exceed 3.125 inches.

### Barcode Locations

The POSTNET barcode, applied by postal customers, may be printed just about anywhere on the address side of the mailpiece that is at least 1/8 inch (0.125 inch) from any edge.

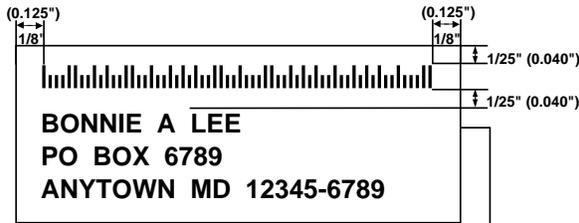
The preferred location is in the upper portion of the address, above the recipient's name as shown in Example A on the next page. The barcode may also be printed below the city, state, and ZIP Code line of the address as shown in Example B. If a keyline or optional endorsement line is present, the preferred location is above the recipient's name but below keyline or optional endorsement lines as shown in Example C. If preferred, however, the barcode may be above that information as shown in Example D.

The POSTNET barcode may not be applied between the name of the recipient and the city, state, and ZIP Code line of the address (that is, the barcode may not be placed between any lines of the delivery address). Page 24 also provides specifications for the clearance needed between address block barcodes and window edges or other printing.

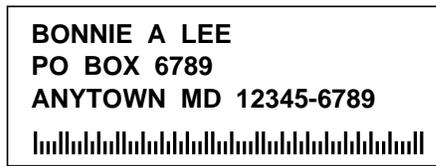
*The preferred location for printing of the POSTNET barcode is in the upper portion of the address above the recipient's name.*

Postal customers may print POSTNET barcodes directly onto flats or labels attached to flats.

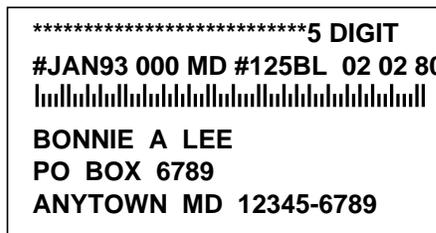
*Example A  
Above Address  
(Preferred)*



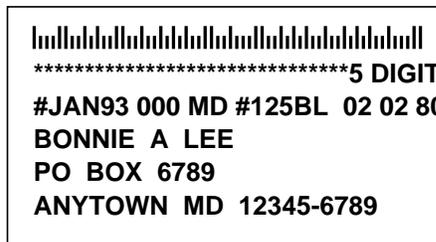
*Example B  
Below Address  
(Acceptable)*



*Example C  
Below Optional Endorsement Line  
and/or Keyline Information  
(Preferred)*



*Example D  
Above Optional Endorsement  
Line and/or Keyline Information  
(Acceptable)*



Maintain 1/8" (0.125") spacing between left and right edges of barcode and window edges, label edges, or other printing. Maintain 1/25" (0.040") between top and bottom of barcode and any window edges, label edges, or other printing. The barcode should be 5/8" (0.625") or less from the top or bottom line of the address.

(Not Drawn to Scale)

## Bar Dimensions

The individual bars making up the POSTNET barcode should be printed within the dimensional tolerances shown on page 28. Edges of the bars should completely cover the minimum bar outlines but not exceed the maximum outlines.

## Barcode Layout

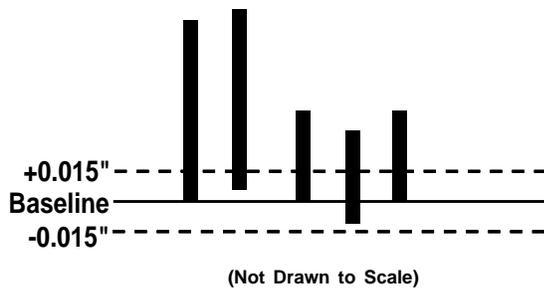
### General Rules

Unlike letter mail, flats have no combined tilt requirement for barcodes. There are, however, requirements for baseline shift and rotational skew.

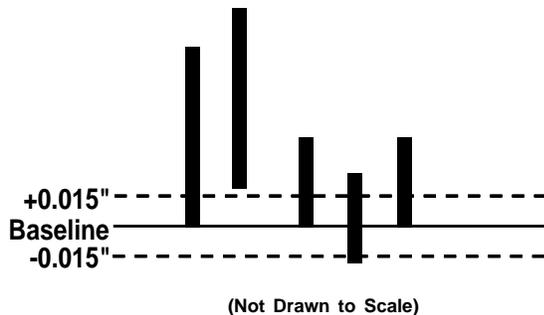
### Baseline Shift

The bottoms of all bars in each field must not vary more than  $\pm 0.015$  inch from bar to bar, when measured from the baseline (bottom) of the barcode.

#### *Acceptable Baseline Shift*



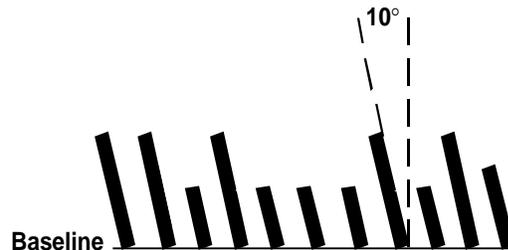
#### *Unacceptable Baseline Shift*



*Barcodes for flats have no combined tilt requirement.*

**Rotational Skew**

The individual bar slant must not vary more than  $\pm 10$  degrees when measured from a perpendicular to the baseline of the barcode. There is no positional skew requirement.

*Bar Rotation*

(Not Drawn to Scale)

*A background reflectance of 50% in the red and 45% in the green portions of the optical spectrum is necessary for barcode processing.*

*A print reflectance difference of at least 30% in the red and green portions of the optical spectrum is necessary for reading POSTNET barcodes.*

**Barcode Printing Guidelines****Background Reflectance**

The area where the barcode is located should be uniform in color and produce a minimum reflectance of 50% in the red and 45% in the green portions of the optical spectrum, when measured with a Postal Service envelope reflectance meter or equivalent. Although a white background is preferred, pastels and a number of other light colors are acceptable.

**Print Reflectance Difference**

The barcode reader responds to the difference between light reflected from the printed barcode and the background. This is defined as print reflectance difference (PRD). A PRD of at least 30% in the red and the green portions of the optical spectrum is necessary for reading POSTNET barcodes. PRD can be measured with a Postal Service envelope reflectance meter or its equivalent. PRD is further defined in Appendix A.

The barcode reader responds best when the barcode is printed in black ink on a white background. Other color combinations may be acceptable if the minimum PRD of 30% is met. Questionable color combinations may be referred to your Postal Service mailpiece design analyst for testing.

### Overinking

Overinking (see below), which causes any bar to exceed its maximum dimensions, can prevent successful barcode interpretation. Consequently, excessive or extraneous ink should not cause any bar to exceed the recommended height or width limits shown on page 28.

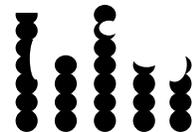
#### *Extraneous Ink*



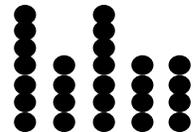
### Voids and Overspacing

A void, which reduces any bar to less than its minimum dimensions, can interfere with barcode interpretation. In the example shown below, the voids have been created by a malfunctioning dot matrix printer. Ideally, dot matrix printing should yield dots that touch or overlap. If not touching, the space between dots should not exceed 0.005 inch.

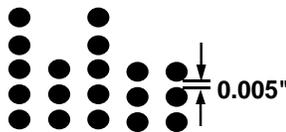
#### *Voids*



#### *Preferred*



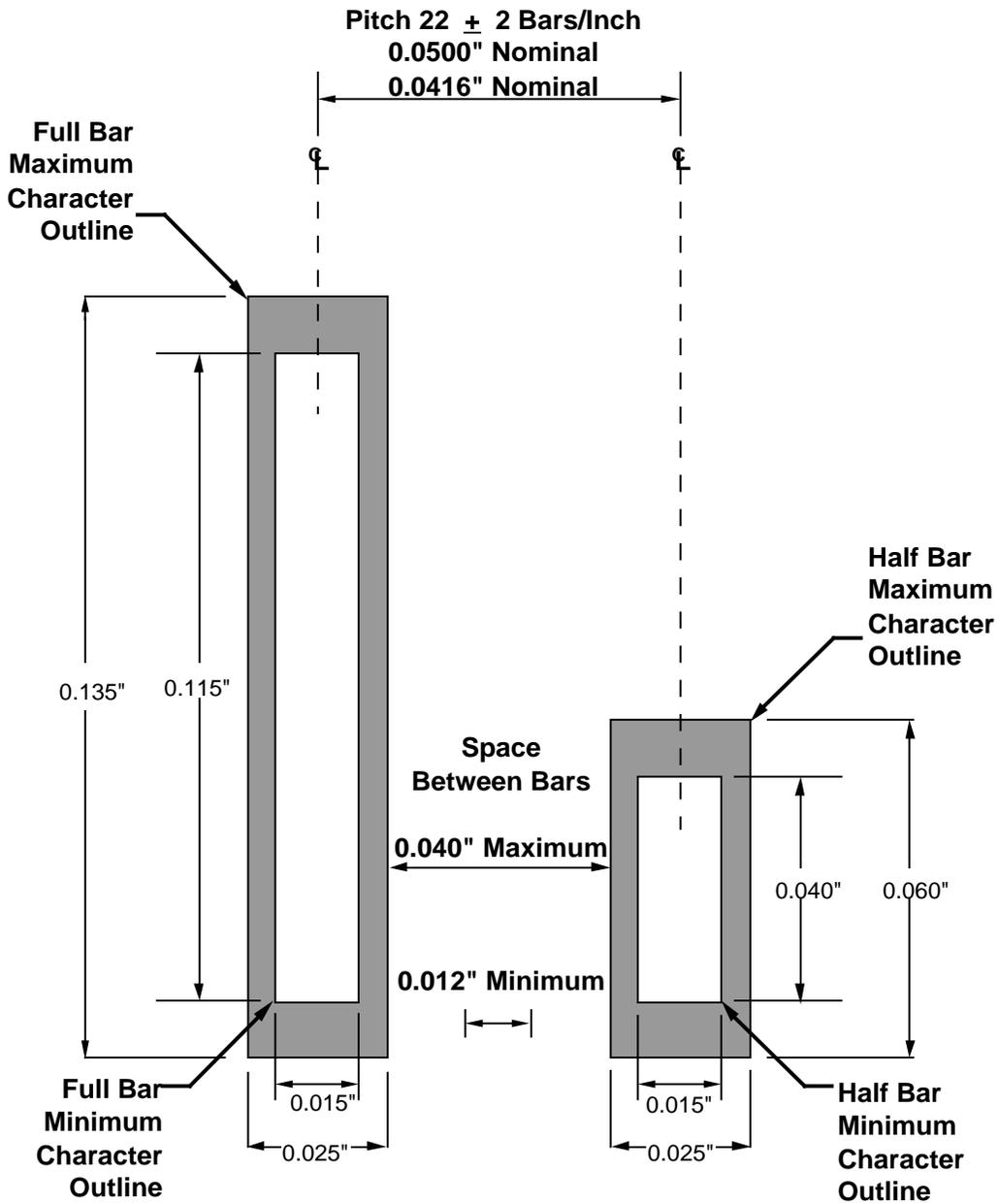
#### *Maximum Spacing*



### Extraneous Matter

Background patterns, envelope insert “show-through,” and any other printing within the clear areas surrounding the address block barcode shown on page 24 should be limited to a maximum print contrast ratio (PCR) of 15%. A PCR exceeding 15% can interfere with barcode recognition.

*POSTNET Barcode Specifications*



**Full Bar**

Height:  $0.125" \pm 0.010"$   
 Width:  $0.020" \pm 0.005"$

**Half Bar**

Height:  $0.050" \pm 0.010"$   
 Width:  $0.020" \pm 0.005"$

(Not Drawn to Scale)

## Appendix A — Ink/Paper Definitions

*This appendix provides definitions and formulas for determining the reflectance of mailpiece backgrounds and printing ink, print contrast ratio (PCR), and print reflectance difference (PRD). Values for these parameters are always less than 1. They are sometimes expressed in decimal fractions (e.g., 0.65) and sometimes in percentages (e.g., 65%). These two forms are essentially identical and interchangeable. Percentages are used in this publication. All parameters are measured as shown in Appendix B.*

### **Reflectance**

The symbol R is used for reflectance. Only diffuse (scattered) reflectance is of interest. It represents the percentage of incident light diffusely reflected by the material in question. A perfectly reflecting surface would have a reflectance of 100%, whereas a surface that reflected only half of the incident light would have a reflectance of 50%.

### **Print Reflectance Difference**

$$\text{PRD} = (R_w - R_p) \times 100$$

where  $R_w$  is the reflectance of the background

(e.g., envelope or card)

where  $R_p$  is the reflectance of the ink

(e.g., character stroke)

### **Print Contrast Ratio**

$$\text{PCR} = \frac{R_w - R_p}{R_w} \times 10$$

where  $R_w$  and  $R_p$  are defined as above

## Appendix B — Ink/Paper Measurement

*This appendix is for mailers who have instruments capable of measuring optical reflectance and contrast.*

### **Instrument Calibration Standards**

The measurements here apply only to diffuse reflectance. A perfectly reflecting, perfectly diffusing surface has a reflectance of 100%. This is the reference or basis for reflectance measurements. Calibrated pressed barium sulfate ( $\text{BaSO}_4$ ) or magnesium oxide ( $\text{MgO}$ ) is a suitable reference standard for instrument calibration to indicate 100% reflectance for a white surface.

Carbon black or other black backing such as black velvet that reflects less than 1% light may be used as a suitable reference standard for zero reflectance. Instruments should be calibrated according to manufacturer's instructions using either the above primary standards or the secondary standards supplied with the measurement equipment.

### **Instrumentation**

Measurements may be made using the Postal Service-approved envelope reflectance meter. If other instruments are used, they should provide the appropriate spectral response characteristics in the red and the green portions of the optical spectrum shown in the illustration on page 31 and described below.

### **Area Resolution**

For measurements associated with POSTNET barcode functions, the effective area being measured by the envelope reflectance meter (ERM-2) is 6 mils (0.006 inch) by 10 mils (0.010 inch).

### **Reflectance and Contrast Measurements**

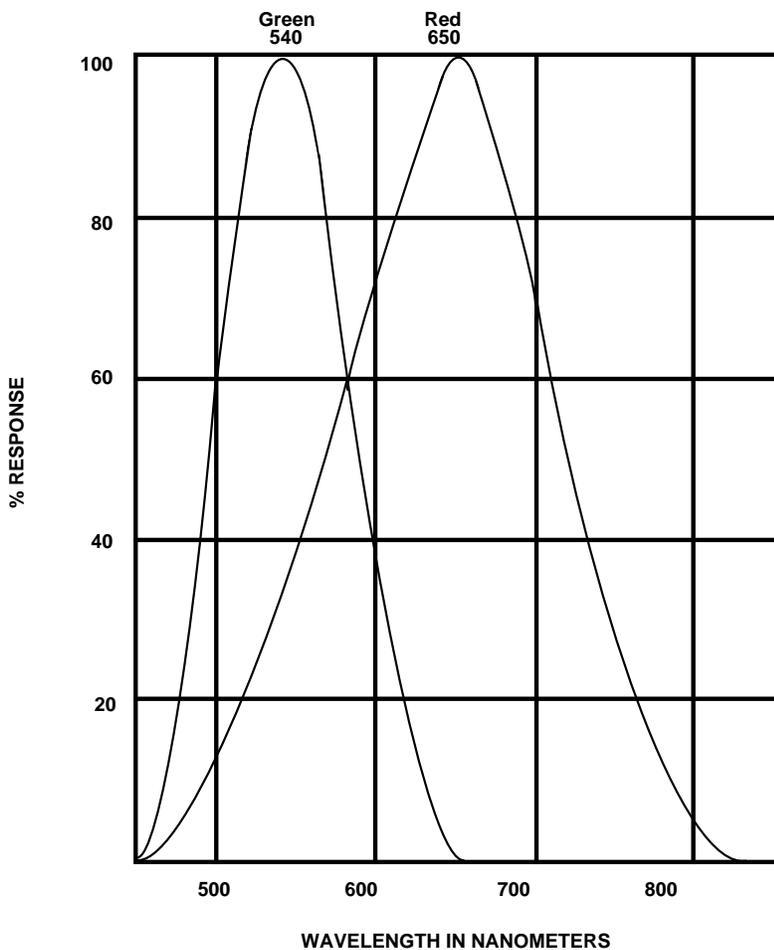
Reflectance and contrast measurements on POSTNET bars and potential interference should be made in the red and the green portions of the optical spectrum as follows:

1. Make sure that auto-calibration has been performed on the instrument and the mode switch is in the "Operate" position. (The display should now read "00% 00% 00% .00 inches.")
2. Place the sample switch in the "Paper" position. Position the mailpiece in the mail slot of the instrument so that the paper background is centered within the reticle pattern on the view screen. Place the sample switch in the "Hold"

position. The unit locks the last value displayed into its internal memory and uses this value for all future PRD and PCR calculations. This value is also locked into the display readout.

3. Place the sample switch in the “Ink” position and move the mailpiece in the mail slot so that a portion of the character is centered within the reticle pattern on the view screen. Place the same switch in the “Hold” position. This value is also locked into the unit’s internal memory for all future PRD and PCR calculations. This value is also locked into the display readout.
4. With the sample switch in the “Hold” position, all reflectance parameters are held on the display. By toggling the channel switch, the operator can obtain the corresponding values for the red spectrum channel.

#### *Spectral Response Curves*



## Appendix C — Sample Address Formats

MS NANCY JOHNSON  
OR CURRENT OCCUPANT  
PO BOX 34  
ROANOKE VA 24022-0034

3452355 M 80K  
MR KEN THOMAS  
4653 COLORADO BLVD NW  
PASADENA CA 91109-4358

MARK DAVIS  
RR 14 BOX 75  
BAKERSFIELD CA 93312-9521

MARLENE SMITH  
LAST NATIONAL BANK  
PO BOX 345  
NEW YORK NY 10163-0345

H A NESTOR  
OR CURRENT OCCUPANT  
111 BELAIR DR STE 402  
BEVERLY HILLS CA 90210-3477

ACME INSURANCE CO  
CAREW TOWERS  
300 E MAIN ST RM 1121  
MEMPHIS TN 38166-1121

B G LIGHT CO  
HC 2 BOX 293A  
DULUTH MN 55811-9702

SSGT KEVIN BEASLEY  
UNIT 2050 BOX 4190  
APO AP 96522-1215

MR IAN CONWELL  
117 RUSSELL DRIVE  
LONDON W1P 6HQ  
ENGLAND

MS HELEN SANDERS  
1010 CLEAR ST  
OTTAWA ONTARIO K1A 0B1  
CANADA

## Appendix D — Standard Address Abbreviations

### Two-Letter State and Possession

Alabama	AL	Mississippi	MS
Alaska	AK	Missouri	MO
American Samoa	AS	Montana	MT
Arizona	AZ	Nebraska	NE
Arkansas	AR	Nevada	NV
California	CA	New Hampshire	NH
Colorado	CO	New Jersey	NJ
Connecticut	CT	New Mexico	NM
Delaware	DE	New York	NY
District of Columbia	DC	North Carolina	NC
Federated States of Micronesia	FM	North Dakota	ND
Florida	FL	Northern Mariana Islands	MP
Georgia	GA	Ohio	OH
Guam	GU	Oklahoma	OK
Hawaii	HI	Oregon	OR
Idaho	ID	Palau	PW
Illinois	IL	Pennsylvania	PA
Indiana	IN	Puerto Rico	PR
Iowa	IA	Rhode Island	RI
Kansas	KS	South Carolina	SC
Kentucky	KY	South Dakota	SD
Louisiana	LA	Tennessee	TN
Maine	ME	Texas	TX
Marshall Islands	MH	Utah	UT
Maryland	MD	Vermont	VT
Massachusetts	MA	Virgin Islands	VI
Michigan	MI	Virginia	VA
Minnesota	MN	Washington	WA
		West Virginia	WV
		Wisconsin	WI
		Wyoming	WY

**Directionals**

North	N
East	E
South	S
West	W
Northeast	NE
Southeast	SE
Southwest	SW
Northwest	NW

**Secondary Address Unit Indicators**

Apartment	APT
Building	BLDG
Floor	FL
Suite	STE
Room	RM
Department	DEPT

**Street Designators (Suffixes)**

Alley	ALY
Annex	ANX
Arcade	ARC
Avenue	AVE
Bayou	BYU
Beach	BCH
Bend	BND
Bluff	BLF
Bottom	BTM
Boulevard	BLVD
Branch	BR
Bridge	BRG
Brook	BRK
Burg	BG
Bypass	BYP
Camp	CP
Canyon	CYN
Cape	CPE
Causeway	CSWY
Center	CTR
Circle	CIR
Cliffs	CLFS
Club	CLB
Corner	COR
Corners	CORS
Course	CRSE
Court	CT
Courts	CTS
Cove	CV
Creek	CRK

Crescent	CRES
Crossing	XING
Dale	DL
Dam	DM
Divide	DV
Drive	DR
Estates	EST
Expressway	EXPY
Extension	EXT
Fall	FALL
Falls	FLS
Ferry	FRY
Field	FLD
Fields	FLDS
Flats	FLT
Ford	FRD
Forest	FRST
Forge	FRG
Fork	FRK
Forks	FRKS
Fort	FT
Freeway	FWY
Gardens	GDNS
Gateway	GTWY
Glen	GLN
Green	GRN
Grove	GRV
Harbor	HBR
Haven	HVN
Heights	HTS
Highway	HWY
Hill	HL
Hills	HLS
Hollow	HOLW
Inlet	INLT
Island	IS
Islands	ISS
Isle	ISLE
Junction	JCT
Key	KY
Knolls	KNLS
Lake	LK
Lakes	LKS
Landing	LNDG
Lane	LN
Light	LGT
Loaf	LF
Locks	LCKS
Lodge	LDG
Loop	LOOP
Mall	MALL

**Street Designators (Suffixes) cont.**

Manor	MNR	Run	RUN
Meadows	MDWS	Shoal	SHL
Mill	ML	Shoals	SHLS
Mills	MLS	Shore	SHR
Mission	MSN	Shores	SHRS
Mount	MT	Spring	SPG
Mountain	MTN	Springs	SPGS
Neck	NCK	Spur	SPUR
Orchard	ORCH	Square	SQ
Oval	OVAL	Station	STA
Park	PARK	Stravenue	STRA
Parkway	PKY	Stream	STRM
Pass	PASS	Street	ST
Path	PATH	Summit	SMT
Pike	PIKE	Terrace	TER
Pines	PNES	Trace	TRCE
Place	PL	Track	TRAK
Plain	PLN	Trail	TRL
Plains	PLNS	Trailer	TRLR
Plaza	PLZ	Tunnel	TUNL
Point	PT	Turnpike	TPKE
Port	PRT	Union	UN
Prairie	PR	Valley	VLV
Radial	RADL	Viaduct	VIA
Ranch	RNCH	View	VW
Rapids	RPDS	Village	VLG
Rest	RST	Ville	VL
Ridge	RDG	Vista	VIS
River	RIV	Walk	WALK
Road	RD	Way	WAY
Row	ROW	Wells	WLS

## Appendix E — Glossary

**aspect ratio**—the dimension of a mailpiece expressed as a ratio of height to length. (The length is the direction parallel to the address as read; the height is perpendicular to the length.)

**BCR**—barcode reader.

**BCS**—barcode sorter.

**delivery point barcode (DPBC)**—a ZIP+4 barcode containing two additional digits (10 additional bars) that designate a specific delivery point.

**Domestic Mail Manual (DMM)**—the Postal Service manual containing all regulations for domestic mail services.

**FSM**—flat sorting machine.

**indicia**—plural of indicium. Imprinted designations used on mailpieces denoting method of postage payment.

**insert**—a letter or other item placed in an envelope for mailing.

**International Mail Manual (IMM)**—the Postal Service manual containing all regulations for international mail services.

**nanometer (nm)**—a unit of wavelength (when applied to light) of  $10^{-9}$  meters (1 billionth of a meter).

**OCR**—optical character reader.

**pitch**—the center-to-center spacing between two adjacent objects such as characters in a line of characters, bars in a barcode, or lines in an address block.

**POSTNET**—POSTal Numeric Encoding Technique. The barcode used to encode ZIP Code information on letter and flat mail.

**print contrast ratio (PCR)**—print reflectance difference divided by background reflectance, expressed as a percentage.

**print reflectance difference (PRD)**—background reflectance minus print reflectance, expressed as a percentage.

**proportional spacing**—the spacing of characters in a line where the space occupied by a character is proportional to the width of that character, as opposed to fixed spacing where every character occupies the same amount of space regardless of its actual width.

**skew**—the misalignment or slant of a character, bar, line of characters, or barcode with respect to the bottom or top edge of the mailpiece.

**ZIP+4**—a 9-digit numeric code incorporating the original 5-digit ZIP Code, a hyphen, and 4 additional digits. The first 5 digits identify the delivery office. The 4-digit add-on identifies a specific delivery segment such as a city block face, a floor of a building, a department within a firm, a group of post office boxes, etc.

## Appendix F — Decimal Equivalents of Fractional Inches

### **Eighths (1/8s)**

1/8	=	0.125
2/8 (1/4)	=	0.250
3/8	=	0.375
4/8 (1/2)	=	0.500
5/8	=	0.625
6/8 (3/4)	=	0.750
7/8	=	0.875

### **Sixteenths (1/16s)**

1/16	=	0.0625
3/16	=	0.1875
5/16	=	0.3125
7/16	=	0.4375
9/16	=	0.5625
11/16	=	0.6875
13/16	=	0.8125
15/16	=	0.9375

### **Twenty-Fifths (1/25s)**

1/25	=	0.040
2/25	=	0.080
3/25	=	0.120
4/25	=	0.160
6/25	=	0.240
7/25	=	0.280
8/25	=	0.320
9/25	=	0.360
11/25	=	0.440
12/25	=	0.480
13/25	=	0.520
14/25	=	0.560
16/25	=	0.640
17/25	=	0.680
18/25	=	0.720
19/25	=	0.760
21/25	=	0.840
22/25	=	0.880
23/25	=	0.920
24/25	=	0.960

### **Thirty-Seconds (1/32s)**

1/32	=	0.03125
3/32	=	0.09375
5/32	=	0.15625
7/32	=	0.21875
9/32	=	0.28125
11/32	=	0.34375
13/32	=	0.40625
15/32	=	0.46875
17/32	=	0.53125
19/32	=	0.59375
21/32	=	0.65625
23/32	=	0.71875
25/32	=	0.78125
27/32	=	0.84375
29/32	=	0.90625
31/32	=	0.96875

## Appendix G — Postal Business Centers

### **Alabama**

POSTAL BUSINESS CENTER  
351 24TH ST N  
BIRMINGHAM AL 35203-9691  
(205) 323-6510 / Fax: (205) 521-0046  
ZIPs served: 350-368

### **Alaska**

POSTAL BUSINESS CENTER  
3201 C ST STE 505  
ANCHORAGE AK 99503-3934  
(907) 564-2823 / Fax: (907) 564-2882  
ZIPs served: 995-999

### **Arizona**

POSTAL BUSINESS CENTER  
4949 E VAN BUREN ST RM 8  
PHOENIX AZ 85026-9605  
(602) 225-5454 / Fax: (602) 225-5432  
ZIPs served: 850, 852, 853, 855-857, 859, 860,  
863, 864

### **Arkansas**

POSTAL BUSINESS CENTER  
420 NATURAL RESOURCES DR  
LITTLE ROCK AR 72205-9996  
(501) 228-4300 / Fax: (501) 228-4299  
ZIPs served: 716-729

### **California**

POSTAL BUSINESS CENTER  
2300 REDONDO AVE  
LONG BEACH CA 90809-9694  
(310) 494-2301 / Fax: (310) 498-7506  
ZIPs served: 902-908

POSTAL BUSINESS CENTER  
7001 S CENTRAL AVE RM 264  
LOS ANGELES CA 90052-9602  
(213) 586-1843 / Fax: (213) 586-1831  
ZIP served: 900

POSTAL BUSINESS CENTER  
1675 7TH ST RM 120  
OAKLAND CA 94615-9641  
(510) 874-8600 / Fax: (510) 832-4024  
ZIPs served: 945-948

POSTAL BUSINESS CENTER  
2035 HURLEY WAY STE 200  
SACRAMENTO CA 95825-3209  
(916) 923-4357 / Fax: (916) 923-4381  
ZIPs served: 942, 952, 953, 956-960

POSTAL BUSINESS CENTER  
11251 RANCHO CARMEL DR RM 266  
SAN DIEGO CA 92199-9606  
(619) 674-0400 / Fax: (619) 674-0055  
ZIPs served: 919-925

POSTAL BUSINESS CENTER  
PO BOX 7821  
SAN FRANCISCO CA 94120-7821  
(415) 536-6565 / Fax: (415) 536-6450  
ZIPs served: 940, 941, 943, 944, 949, 954, 955,  
962-966

POSTAL BUSINESS CENTER  
PO BOX 50014  
SAN JOSE CA 95150-0014  
(408) 723-6262 / Fax: (408) 723-6272  
ZIPs served: 932, 933, 936-939, 950, 951

POSTAL BUSINESS CENTER  
3101 W SUNFLOWER AVE  
SANTA ANA CA 92799-9323  
(714) 662-6213 / Fax: (714) 556-1492  
ZIPs served: 917, 918, 926-928

POSTAL BUSINESS CENTER  
15701 SHERMAN WAY  
VAN NUYS CA 91409-9680  
(818) 374-4943 / Fax: (818) 787-2941  
ZIPs served: 910-916, 930, 931, 934, 935

### **Colorado**

POSTAL BUSINESS CENTER  
1745 STOUT ST STE 101  
DENVER CO 80266-9617  
(303) 297-6118 / Fax: (303) 391-5076  
ZIPs served: 800-816, 820-831

**Connecticut**

POSTAL BUSINESS CENTER  
141 WESTON ST  
HARTFORD CT 06101-9631  
(203) 524-6494 / Fax: (203) 524-6446  
ZIPs served: 060-069

*Delaware (see New Jersey)*

**District of Columbia**

POSTAL BUSINESS CENTER  
8455 COLESVILLE RD STE 950  
SILVER SPRING MD 20910-3319  
(301) 565-2177 / Fax: (301) 565-2933  
ZIPs served: 200, 202-209

**Florida**

POSTAL BUSINESS CENTER  
1900 W OAKLAND PARK BLVD RM 211  
FORT LAUDERDALE FL 33310-9600  
(305) 527-6981 / Fax: (305) 527-6985  
ZIP served: 333

POSTAL BUSINESS CENTER  
11250 PHILLIPS INDUSTRIAL BLVD E  
JACKSONVILLE FL 32256-3000  
(904) 260-8101 / Fax: (904) 260-9015  
ZIPs served: 320-326, 344

POSTAL BUSINESS CENTER  
2200 NW 72ND AVE RM 528  
MIAMI FL 33152-9600  
(305) 470-0803 / Fax: (305) 470-0799  
ZIPs served: 330-332, 340

POSTAL BUSINESS CENTER  
10401 TRADEPORT DR  
ORLANDO FL 32862-8901  
(407) 826-5602 / Fax: (407) 826-5679  
ZIPs served: 327-329, 347

POSTAL BUSINESS CENTER  
4107 N HIMES AVE STE 203  
TAMPA FL 33607-6600  
(813) 871-6245 / Fax: (813) 871-2021  
ZIPs served: 335-339, 342, 346

POSTAL BUSINESS CENTER  
3200 SUMMIT BLVD RM 111  
W PALM BEACH FL 33406-9602  
(407) 697-2180 / Fax: (407) 697-2125  
ZIPs served: 334, 349

**Georgia**

POSTAL BUSINESS CENTER  
PO BOX 20777  
MACON GA 31205-0777  
(912) 784-3917 / Fax: (912) 784-3916  
ZIPs served: 310, 312, 316-319

POSTAL BUSINESS CENTER  
PO BOX 599332  
NORTH METRO GA 30159-9332  
(404) 717-3440 / Fax: (404) 717-3629  
ZIPs served: 300-303, 305, 306, 311

POSTAL BUSINESS CENTER  
2 N FAHM ST  
SAVANNAH GA 31402-9600  
(912) 235-4591 / Fax: (912) 234-9335  
ZIPs served: 298, 299, 304, 308, 309, 313-315

**Hawaii**

POSTAL BUSINESS CENTER  
3600 AOLELE ST RM 106  
HONOLULU HI 96820-9623  
(808) 423-3761 / Fax: (808) 423-3966  
ZIPs served: 967-969

*Idaho (see Washington)*

**Illinois**

POSTAL BUSINESS CENTER  
3900 GABRIELLE DR  
AURORA IL 60599-9614  
(708) 978-4455 / Fax: (708) 978-4354  
ZIPs served: 604, 605, 609, 613-619, 625-627

POSTAL BUSINESS CENTER  
500 E FULLERTON AVE  
CAROL STREAM IL 60199-9661  
(708) 260-5511 / Fax: (708) 260-5524  
ZIPs served: 600-603, 610, 611

POSTAL BUSINESS CENTER  
433 W VAN BUREN ST RM 108  
CHICAGO IL 60607-9601  
(312) 765-4215 / Fax: (312) 765-3984  
ZIPs served: 606, 607

**Indiana**

POSTAL BUSINESS CENTER  
125 W SOUTH ST  
INDIANAPOLIS IN 46206-9661  
(317) 464-6010 / Fax: (317) 464-6266  
ZIPs served: 460-469, 472-475, 478, 479

**Iowa**

POSTAL BUSINESS CENTER  
PO BOX 189996  
DES MOINES IA 50318-9605  
(515) 251-2336 / Fax: (515) 251-2052  
ZIPs served: 500-514, 520-528, 612

**Kansas (see Nebraska)****Kentucky**

POSTAL BUSINESS CENTER  
PO BOX 31660  
LOUISVILLE KY 40231-9660  
(502) 473-4200 / Fax: (502) 454-1744  
ZIPs served: 400-418, 420-427, 471, 476, 477

**Louisiana**

POSTAL BUSINESS CENTER  
701 LOYOLA AVE RM 1103  
NEW ORLEANS LA 70113-9680  
(504) 589-1366 / Fax: (504) 589-1328  
ZIPs served: 700, 701, 703-708, 710-714

**Maine**

POSTAL BUSINESS CENTER  
125 FOREST AVE  
PORTLAND ME 04101-9600  
(207) 871-8567 / Fax: (207) 871-8401  
ZIPs served: 039-049

**Maryland**

POSTAL BUSINESS CENTER  
900 E FAYETTE ST RM 502  
BALTIMORE MD 21233-9661  
(410) 347-4358 / Fax: (410) 347-4515  
ZIPs served: 210-212, 214-219

**Massachusetts**

POSTAL BUSINESS CENTER  
25 DORCHESTER AVE RM 1000  
BOSTON MA 02205-9602  
(617) 654-5725 / Fax: (617) 654-5829  
ZIPs served: 021, 022

POSTAL BUSINESS CENTER  
1883 MAIN ST  
SPRINGFIELD MA 01101-9600  
(413) 731-0306 / Fax: (413) 731-0330  
ZIPs served: 010-013, 050-059

POSTAL BUSINESS CENTER  
PO BOX 2236  
WOBURN MA 01888-0336  
(617) 938-1450 / Fax: (617) 938-5827  
ZIPs served: 018, 019, 01730, 01741, 01742

POSTAL BUSINESS CENTER  
4 EAST CENTRAL ST  
WORCESTER MA 01613-9602  
(508) 795-3608 / Fax: (508) 795-3606  
ZIPs served: 014-017

**Michigan**

POSTAL BUSINESS CENTER  
 PO BOX 9630  
 BIRMINGHAM MI 48009-9630  
 (810) 546-1321 / Fax: (810) 901-4515  
 ZIPs served: 480, 483

POSTAL BUSINESS CENTER  
 1927 ROSA PARKS BLVD  
 DETROIT MI 48216-9620  
 (313) 226-8600 / Fax: (313) 225-5496  
 ZIPs served: 481, 482

POSTAL BUSINESS CENTER  
 PO BOX 999661  
 GRAND RAPIDS MI 49599-9661  
 (616) 776-6161 / Fax: (616) 458-5830  
 ZIPs served: 484-497

**Minnesota**

POSTAL BUSINESS CENTER  
 100 S FIRST ST RM 119  
 MINNEAPOLIS MN 55401-9617  
 (612) 349-6360 / Fax: (612) 349-4410  
 ZIPs served: 540, 546-548, 550, 551, 553-564,  
 566

**Mississippi**

POSTAL BUSINESS CENTER  
 401 E SOUTH ST STE 100  
 JACKSON MS 39201-9825  
 (601) 360-2700 / Fax: (601) 360-2707  
 ZIPs served: 369, 386-397

**Missouri**

POSTAL BUSINESS CENTER  
 315 W PERSHING RD RM 104  
 KANSAS CITY MO 64108-9623  
 (816) 374-9513 / Fax: (816) 374-9192  
 ZIPs served: 636-641, 644-649, 654-658, 660-662,  
 667

POSTAL BUSINESS CENTER  
 2665 SCOTT AVE  
 ST LOUIS MO 63103-3048  
 (314) 534-2678 / Fax: (314) 534-4763  
 ZIPs served: 620, 622-624, 628-631, 633-635,  
 650-653

**Montana**

POSTAL BUSINESS CENTER  
 550 S 24TH ST W  
 BILLINGS MT 59102-6293  
 (406) 255-6432 / Fax: (406) 255-6433  
 ZIPs served: 590-595, 59715

POSTAL BUSINESS CENTER  
 1100 W KENT AVE  
 MISSOULA MT 59801-9625  
 (406) 329-2231 / Fax: (406) 329-2280  
 ZIPs served: 596-599

**Nebraska**

POSTAL BUSINESS CENTER  
 5303 N 91ST AVE  
 OMAHA NE 68134-9600  
 (402) 573-2100 / Fax: (402) 573-2131  
 ZIPs served: 515, 516, 664-666, 668-681, 683-  
 693

**Nevada**

POSTAL BUSINESS CENTER  
 1001 E SUNSET RD RM 106  
 LAS VEGAS NV 89199-9605  
 (702) 361-9318 / Fax: (702) 361-9213  
 ZIPs served: 889-891, 893-895, 897, 898, 961

**New Hampshire**

POSTAL BUSINESS CENTER  
 955 GOFFS FALLS RD  
 MANCHESTER NH 03103-9671  
 (603) 644-3838 / Fax: (603) 644-3865  
 ZIPs served: 030-038

***New Jersey***

POSTAL BUSINESS CENTER  
 PO BOX 9001  
 BELLMAWR NJ 08099-9601  
 (609) 933-6000 / Fax: (609) 933-6006  
 ZIPs served: 080-084, 197-199

POSTAL BUSINESS CENTER  
 21 KILMER RD  
 EDISON NJ 08899-9610  
 (908) 777-0565 / Fax: (908) 777-0513  
 ZIPs served: 077-079, 085-089

POSTAL BUSINESS CENTER  
 100 EXECUTIVE DR STE 390  
 WEST ORANGE NJ 07052-9333  
 (201) 731-4866 / Fax: (201) 669-0489  
 ZIPs served: 070-076

***New Mexico***

POSTAL BUSINESS CENTER  
 1135 BROADWAY BLVD NE RM 108  
 ALBUQUERQUE NM 87101-9601  
 (505) 245-9480 / Fax: (505) 245-9804  
 ZIPs served: 865, 870-875, 877-884

***New York***

POSTAL BUSINESS CENTER  
 1770 CENTRAL AVE  
 ALBANY NY 12205-4753  
 (518) 869-6526 / Fax: (518) 869-3925  
 ZIPs served: 120-123, 128-139

POSTAL BUSINESS CENTER  
 1200 WILLIAM ST RM 100  
 BUFFALO NY 14240-9661  
 (716) 846-2581 / Fax: (716) 846-2586  
 ZIPs served: 140-143, 147

POSTAL BUSINESS CENTER  
 500 N SAW MILL RIVER RD  
 ELMSFORD NY 10523-9650  
 (914) 345-1237 / Fax: (914) 345-3451  
 ZIPs served: 105-109, 124-127

POSTAL BUSINESS CENTER  
 14202 20TH AVE RM 123B  
 FLUSHING NY 11351-9621  
 (718) 321-5700 / Fax: (718) 358-9196  
 ZIPs served: 103, 110-114, 116

POSTAL BUSINESS CENTER  
 PO BOX 7609  
 HAUPPAUGE NY 11760-9661  
 (516) 582-7600 / Fax: (516) 582-7596  
 ZIPs served: 115, 117-119

POSTAL BUSINESS CENTER  
 421 8TH AVE RM 4202H  
 NEW YORK NY 10199-9619  
 (212) 330-3809 / Fax: (212) 330-3234  
 ZIPs served: 100-102, 104

POSTAL BUSINESS CENTER  
 PO BOX 22908  
 ROCHESTER NY 14692-2908  
 (716) 272-7220 / Fax: (716) 272-5979  
 ZIPs served: 144-146, 148, 149

***North Carolina***

POSTAL BUSINESS CENTER  
 2901 S INTERSTATE 85 SERVICE RD  
 CHARLOTTE NC 28228-9975  
 (704) 393-4481 / Fax: (704) 393-4661  
 ZIPs served: 280-285, 287-289, 297

POSTAL BUSINESS CENTER  
 PO BOX 27499  
 GREENSBORO NC 27498-9661  
 (910) 665-9740 / Fax: (910) 665-9748  
 ZIPs served: 270-279, 286

***North Dakota (see South Dakota)***

***Ohio***

POSTAL BUSINESS CENTER  
 675 WOLF LEDGES PKY  
 AKRON OH 44309-9600  
 (216) 996-9721 / Fax: (216) 443-4587  
 ZIPs served: 434-436, 439, 442-449

POSTAL BUSINESS CENTER  
 990 DALTON AVE  
 CINCINNATI OH 45203-9601  
 (513) 723-9900 / Fax: (513) 684-5082  
 ZIPs served: 410, 450-455, 458, 470

POSTAL BUSINESS CENTER  
 2400 ORANGE AVE RM 23  
 CLEVELAND OH 44101-9604  
 (216) 443-4401 / Fax: (216) 443-4587  
 ZIPs served: 440, 441

POSTAL BUSINESS CENTER  
850 TWIN RIVERS DR  
COLUMBUS OH 43216-9601  
(614) 469-4336 / Fax: (614) 469-4417  
ZIPs served: 430-433, 437, 438, 456, 457

### ***Oklahoma***

POSTAL BUSINESS CENTER  
7101 NW EXPRESSWAY ST STE 325  
OKLAHOMA CITY OK 73132-1598  
(405) 720-2675 / Fax: (405) 720-7120  
ZIPs served: 730, 731, 734-741, 743-749

### ***Oregon***

POSTAL BUSINESS CENTER  
PO BOX 4029  
PORTLAND OR 97208-4029  
(503) 294-2306 / Fax: (503) 294-2304  
ZIPs served: 970-979, 986

### ***Pennsylvania***

POSTAL BUSINESS CENTER  
1314 GRISWOLD PLZ  
ERIE PA 16501-9631  
(814) 878-0018 / Fax: (814) 878-0010  
ZIPs served: 155, 157-168

POSTAL BUSINESS CENTER  
1425 CROOKED HILL RD  
HARRISBURG PA 17107-9601  
(717) 257-2108 / Fax: (717) 257-2101  
ZIPs served: 169-172, 177, 178, 180-188

POSTAL BUSINESS CENTER  
1400 HARRISBURG PIKE  
LANCASTER PA 17604-9601  
(717) 396-6969 / Fax: (717) 396-7031  
ZIPs served: 173-176, 179, 195, 196

POSTAL BUSINESS CENTER  
PO BOX 13416  
PHILADELPHIA PA 19101-3416  
(215) 895-8046 / Fax: (215) 895-8041  
ZIPs served: 190-192

POSTAL BUSINESS CENTER  
1001 CALIFORNIA AVE RM 1007  
PITTSBURGH PA 15290-9652  
(412) 359-7601 / Fax: (412) 321-1953  
ZIPs served: 150-154, 156, 260

POSTAL BUSINESS CENTER  
1000 W VALLEY RD  
SOUTHEASTERN PA 19399-9604  
(610) 964-6441 / Fax: (610) 964-5414  
ZIPs served: 189, 193, 194

### ***Puerto Rico***

POSTAL BUSINESS CENTER  
585 FD ROOSEVELT AVE STE 216  
SAN JUAN PR 00936-9623  
(809) 782-3929 / Fax: (809) 273-1025  
ZIPs served: 006-009

### ***Rhode Island***

POSTAL BUSINESS CENTER  
24 CORLISS ST RM 355  
PROVIDENCE RI 02904-9602  
(401) 276-5038 / Fax: (401) 276-5089  
ZIPs served: 020, 023-029

### ***South Carolina***

POSTAL BUSINESS CENTER  
PO BOX 929641  
COLUMBIA SC 29292-9641  
(803) 926-6200 / Fax: (803) 926-6326  
ZIPs served: 290-296

### ***South Dakota***

POSTAL BUSINESS CENTER  
320 S 2ND AVE  
SIOUX FALLS SD 57102-7574  
(605) 357-5049 / Fax: (605) 357-5045  
ZIPs served: 565, 567, 570-577, 580-588

**Tennessee**

POSTAL BUSINESS CENTER  
 PO BOX 3463  
 MEMPHIS TN 38173-0463  
 (901) 576-2035 / Fax: (901) 576-2039  
 ZIPs served: 380-383

POSTAL BUSINESS CENTER  
 525 ROYAL PKY RM 327  
 NASHVILLE TN 37229-9601  
 (615) 885-9399 / Fax: (615) 885-9214  
 ZIPs served: 307, 370-374, 376-379, 384, 385

**Texas**

POSTAL BUSINESS CENTER  
 951 W BETHEL RD  
 COPPELL TX 75099-9681  
 (214) 393-6701 / Fax: (214) 393-6664  
 ZIPs served: 750-759

POSTAL BUSINESS CENTER  
 4600 MARK IV PKY STE 260K  
 FORT WORTH TX 76161-9681  
 (817) 625-3600 / Fax: (817) 625-3304  
 ZIPs served: 739, 760-764, 768, 769, 790-796

POSTAL BUSINESS CENTER  
 PO BOX 25001  
 HOUSTON TX 77202-9610  
 (713) 226-3349 / Fax: (713) 226-3155  
 ZIPs served: 770-778

POSTAL BUSINESS CENTER  
 4600 ALDINE BENDER RD RM 227  
 HOUSTON TX 77315-9610  
 (713) 985-4108 / Fax: (713) 985-4194  
 ZIPs served: 770-778

POSTAL BUSINESS CENTER  
 10410 PERRIN BEITEL RD STE 1069  
 SAN ANTONIO TX 78284-9623  
 (210) 657-8578 / Fax: (210) 657-8463  
 ZIPs served: 733, 765-767, 779-789, 797-799

**Utah**

POSTAL BUSINESS CENTER  
 1760 W 2100 S  
 SALT LAKE CITY UT 84199-9625  
 (801) 974-2503 / Fax: (801) 975-7886  
 ZIPs served: 840, 841, 843-847

**Vermont** (see Massachusetts)

**Virginia**

POSTAL BUSINESS CENTER  
 8409 LEE HWY RM 1-B  
 MERRIFIELD VA 22081-9621  
 (703) 207-6800 / Fax: (703) 207-6825  
 ZIPs served: 201, 220-223, 226, 227

POSTAL BUSINESS CENTER  
 1801 BROOK RD RM 303  
 RICHMOND VA 23232-9610  
 (804) 775-6224 / Fax: (804) 775-6287  
 ZIPs served: 224, 225, 228-239, 244

**Washington**

POSTAL BUSINESS CENTER  
 PO BOX 24000  
 SEATTLE WA 98124-4000  
 (206) 625-7016 / Fax: (206) 467-9019  
 ZIPs served: 980-985, 988, 989

POSTAL BUSINESS CENTER  
 707 W MAIN AVE STE 600  
 SPOKANE WA 99299-9641  
 (509) 626-6733 / Fax: (509) 626-6918  
 ZIPs served: 832-838, 990-994

**West Virginia**

POSTAL BUSINESS CENTER  
 PO BOX 59661  
 CHARLESTON WV 25350-9661  
 (304) 340-4233 / Fax: (304) 340-2890  
 ZIPs served: 240-243, 245-259, 261-268

**Wisconsin**

POSTAL BUSINESS CENTER  
 PO BOX 14750  
 MADISON WI 53714-0750  
 (608) 246-1245 / Fax: (608) 246-1258  
 ZIPs served: 535, 537-539, 549

POSTAL BUSINESS CENTER  
 PO BOX 5008  
 MILWAUKEE WI 53201-5008  
 (414) 287-2522 / Fax: (414) 287-2518  
 ZIPs served: 498, 499, 530-532, 534, 541-545

**Wyoming** (see Colorado)